

Ubez Ali

aliubez18@gmail.com | 7987728917

Experienced React developer with overall 4+ years of experience including 1.8 years of experience in Programming and 2 years as Technical support engineer.

Fluent with React and Javascript and experience with MySQL and Express.js.

PROFESSIONAL EXPERIENCE

Verificient Technologies (Pune)

08/22 – 10/23

Product Specialist- Front End

- Developed LMS (Learning management system) for proctortrack system using React.js mainly.
- Maintained Proctortrack App includes optimisation and ensuring enhanced performance of app.
- Customized development plan, code and programming design to ensure client satisfaction.
- Redesign and enhancing applications to support improved functionality.
- Delivery of projects within SLA.
- Ensure all code written is robust, secure, efficient.
- Collaborated with GitHub to enable team participation.
- Ensure app is scalable and responsive.

Shopee (Remote)

09/21 – 04/22

Analyst Ops

- Created SOP'S and for customer success team since the Startup demands and then moved to UI team.
- Developed a newly launched e-commerce website for Shopee with react.
- Developed the front end and collaborated with backend team.
- Ensure all code written is robust, secure, efficient, and meets the requirements as outlined.
- Participate in code reviews and unit testing of all completed development items for quality.
- Collaborated with GitHub to enable team participation in creation and maintenance.
- Assists with application performance testing, tuning, optimisation and bug fixes.

Amazon (Remote)

06/20 – 01/21

Virtual Assistant

- Provided technical support services for Amazon sellers in US.
- Maintained trust with clients and ensuring smooth support.
- Provided support via different mediums -calls/chats/emails.
- 40 tickets handled on average daily.
- Ensured Tickets are resolved within SLA.

I-process Services (Bhopal)

03/17 – 06/18

CPA (Customer Processing Associate)

- Provided support to users of ICICI Bank through portal.
- Banking related tech issues and non tech issues are addressed.
- Troubleshooting and assistance for website and app.
- Average 60 tickets handled on a day to day basis.
- Maintained customer relationship and open to continuous feedback.

EDUCATION

Barkatullah University
BSc Computer Science – 64%

07/13 – 08/16

MP Board of secondary education
12th – 63%

05/11 – 04/12

PROJECTS

Learning Management System By Verificient

09/22 – 10/23

- Create LMS for students and instructors of US.
- Build features like user login/signup, study materials, exam manuals etc.

Proctortrack By Verificient

09/22 – 10/23

- Maintained code reusability and optimised proctortrack web app for students.
- Provided features like remote proctoring, remote assistance and help page.
- Provided features like course assignment to instructors.

E-commerce Web App For Shopee

09/21 – 04/22

- Developed e-commerce website for users of Shopee with added responsiveness and optimisation.
- Provided features like product page, add favourites, cart, order placement.
- Created visually appealing and Smooth UI routed with react routers.

KEY SKILLS

- React.js
- Javascript
- Css
- Html5
- Bootstrap
- Unit testing
- Redux.js
- Express.js
- MySQL
- Node.js
- Routers
- API Integration
- GitHub
- Tailwind css